IN THE

UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Robert L. Rae

SERIAL NO.: 10/642,532

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TITLE: Centralized Call Processing

EXAMINER: Antim G. Shah

GROUP ART UNIT: 2614

ATTY. DKT. NO.: 18279-14445

CERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION

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Dated: November 13, 2009 By: /Dohyun Ahn/

Dohyun Ahn, Reg. No.: 63,237

COMMISSIONER FOR PATENTS P.O. BOX 1450 ALEXANDRIA, VA 22313-1450

AMENDMENT D AND REQUEST FOR CONTINUED EXAMINATION

Sir:

This Amendment is in response to a final Office Action dated September 9, 2009,

which set a shortened statutory period for response that expires on December 9, 2009.

Kindly amend the patent application as set forth herein.